HOW TO SET UP YOUR EV CHARGER

exploren

CONGRATULATIONS ON YOUR MOVE!

Now, you need to setup your Exploren account to start charging your EV.

What is Exploren?

A software/app for your EV charger allowing you to charge, manage, control and pay from the palm of your hand.

Costs

Users will be responsible for the subscription costs of $165 (incl GST) per annum + energy costs* tracked through the app for each session

Instructions

1. Scan QR code and submit your details.
2. We will create your account within 1-2 business days then we will send a link.
3. Follow the link to enter your payment details.

Your charging station will be activated after payment has been processed.

SCAN ME

*each charging session will incur $0.30 + 1.75% admin fee

How to add credit cards to Exploren

1. Download and open Exploren app

GET IT ON Google Play

Download on the App Store

2. Login or create an account
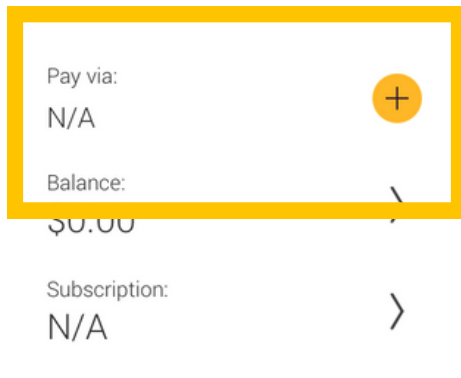
@ E-mail

🔒 Password 👁

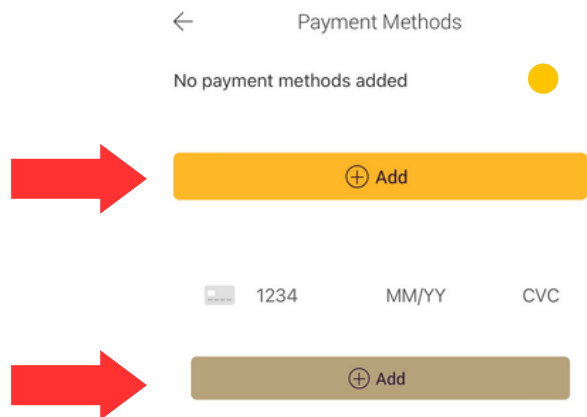⮕ Login

Forgot password?   Sign up

3. Tap 3 dash top left corner select plus icon next to 'pay via'

Pay via:
N/A   ＋

Balance:
$0.00   ›

Subscription:
N/A   ›

4. Press 'Add +' to add payment method then enter card details

← Payment Methods

No payment methods added

⊕ Add

1234   MM/YY   CVC

⊕ Add

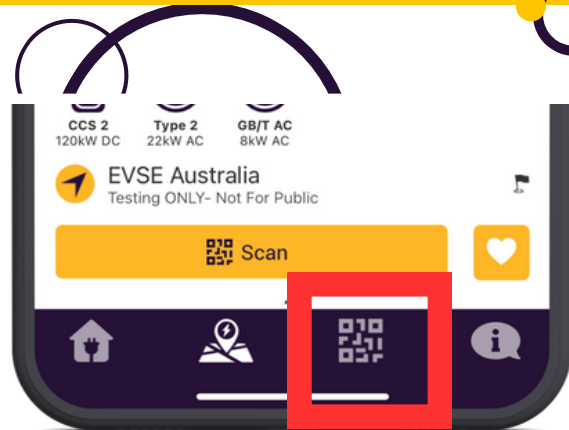# Done! Happy Charging

You can add multiple cards, select a default card or delete a card by swiping left.

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How to Charge
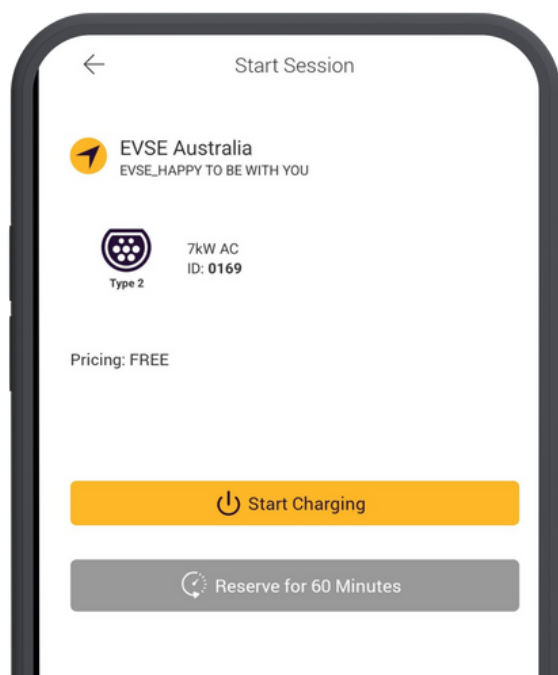
1.On the Exploren app, select the QR Code button.

2. Scan the QR Code located on the charger's Exploren sticker.

Scan the **QR Code** below! ✉ hello@exploren.com.au ☏ 1300 755 087

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Demo

Station ID   0000

3. Check the tariff screen and read tariff conditions then start charging.

How do I charge without Reception?

In some basement carparks – your mobile device may not have reception which means you can't activate the charger with your phone at that time, here are some alternatives to getting that session started!

Option 1: RFID Cards
**You can order an RFID swipe card from EVSE here:**

https://evse.com.au/product/exploren-ocpp-rfid-card/

Once you get it, you will see some digits on your RFID card like shown in the red box below:

You will simply need to open up your Exploren app and enter this RFID card under the account you create through the following steps:
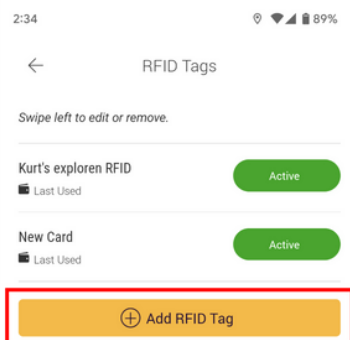
1.Open Exploren app. Press button with 3 lines in top left corner
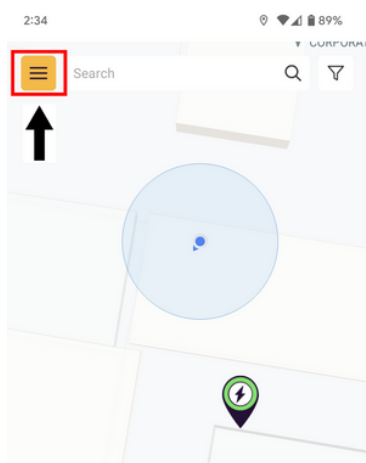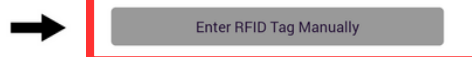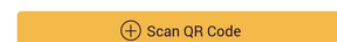

2. Press 'RDIF Cards' in the menu
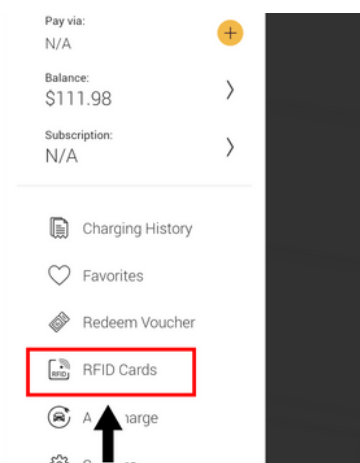
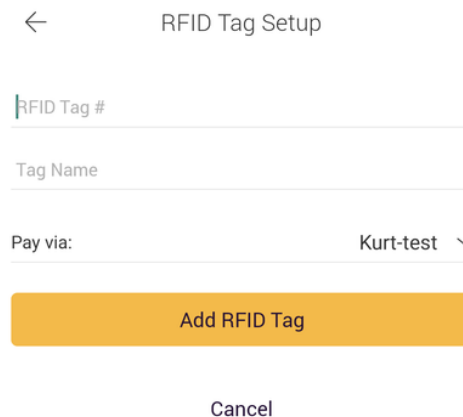**3. Press 'Add RFID Tag'**

4. Choose 'enter RFID Tag Manually'

How do I charge without Reception?

5. Enter RFID Tag ID which can be found on the tag.

Enter a nickname for the tag and your payment method

RFID Tag Setup

RFID Tag #

Tag Name

Pay via: Kurt-test

Add RFID Tag

Cancel

And once your RFID card is registered and your payment method is added – you should be able to just tap your RFID card on the charger and the charging will begin!

Option 2: Go to an area with reception

If you do not have the time to wait for an RFID card – you can still charge your vehicle. Plug in your car to the charger (the car and the charger will lock the cable the cable will be safe)
Take note of the station ID which is printed on the QR code sticker, should be a four digit number like: 0123
Go to an area where you have reception and you can click on the QR code scanner and select "Enter ID manually" as shown in the screen shot.
Put the station ID you took above into that box and hit enter and you will be able to start the charging remotely!